

# JENAFER ANDRÉN-KAZUNAS

121 PRESIDENT'S DRIVE, AMHERST, MA 01003 | 413.545.0879/0877 | JENAFER@ISENBERG.UMASS.EDU

## EDUCATION

University of Massachusetts, Amherst, MA <b>M.S. in Hospitality &amp; Tourism Management</b>	2004
Culinary Institute of America, Hyde Park, NY <b>B.A. in Culinary Arts Management</b>	2000
Culinary Institute of America, Hyde Park, NY <b>A.S. in Culinary Arts</b>	1998

## AWARDS/NOMINATIONS

<b>College Outstanding Teaching Award</b>	2019-2020
<b>Kelleher Faculty and Staff Recognition Award</b>	2019-2020
<b>Finalist for Distinguished Teaching Award</b>	2019-2020
<b>Finalist for Distinguished Teaching Award</b>	2018-2019
<b>Kelleher Faculty and Staff Recognition Award</b>	2015-2016
<b>Isenberg College Outstanding Teacher Award and Recognition for Teaching Excellence</b>	2014-2015

## TEACHING EXPERIENCE

University of Massachusetts, Amherst, MA <b>Chef-Professor/Senior Lecturer – Department of Hospitality &amp; Tourism Management</b>	2004-Present
University of Massachusetts, Amherst, MA <b>Teaching Assistant – Department of Hospitality &amp; Tourism Management</b> HT-MGT: 355 “Menu & Quantity Food Production Management”. Taught 2-3 each 4-hour lab sections per semester, met with students during scheduled meeting times and upon request, graded lab performance, written work, final reports, and exams.	2002-2004

## ADMINISTRATIVE EXPERIENCE

University of Massachusetts, Amherst, MA <b>Marriott Center for Hospitality Management Operations Coordinator/Manager</b> Responsible for employees, student workers and administrative functions of the Marriott Center, as well as scheduling classes/functions/events for and at the MC. Oversee all operational functions. HTM Liaison for Marriott Center to Lincoln Campus Center/Auxiliary Enterprises. Coordinator of all Rental Contracts for the Marriott Center of Hospitality Management.	2007 – Present
---	----------------

## RELATED EXPERIENCE

Pathfinder Vocational High School, Palmer, MA <b>Program Advisory Member/Technical Expert</b> Fall 2013-Spring 2014: committee created new hospitality curriculum. Reviewed with Massachusetts Department of Education. Curriculum passed.	2012 – 2016
--	-------------

**COURSES TAUGHT****HT-MGT: 355 "Restaurant Operations Management"**

On-ground & Online. On-ground course consists of one 50-minute group lecture, and 4-6 each 5-hour lab sections (dependent on enrollment)

2004-Present

**HT-MGT: 250 "Food Service Management"**

Online only.

2013-2019

**COURSE LAB MANUALS***HT-MGT: 355 "Restaurant Operations Management Lab Manual"*

Semester editions. Posted/published on LMS system 200+ page average.

2011-Present

*HT-MGT: 355 "Menu & Food Production Lab Manual"*

Semester editions (14 total). LAD Custom Publishing, Inc. 175 page average.

2004-2010

**DEPARTMENT & UNIVERSITY SERVICE**

Faculty Meeting Member, Department of Hospitality & Tourism Management

Departmental Work Experience Coordinator: Courses 2981 & 298W

Foods Faculty Chair, Department of Hospitality & Tourism Management

Curriculum Committee Member, Department of Hospitality & Tourism Management

PCI-DSS Representative, Isenberg School of Management HTM Marriott Meals

**PROFESSIONAL EXPERIENCE**

Chez Josef, Agawam, MA

**Chef – Seasonal**

2006 – 2010

Sodexo, Plimoth Plantation, Plymouth, MA

**Chef – Seasonal**

2006 – 2010

Private Chef and Caterer, Greenwich, CT

**Chef**

2001 – 2002

Grand Hyatt New York, New York, NY

**Corporate Management Trainee and Operations Management Trainee**

2000 - 2001

Uffe på Berget, Åland, Finland

**Chef and Pastry Chef – Summer Seasons**

1997 – 1999

Park Avenue Café and Maloney & Porcelli Restaurants, New York, NY

**Garde Manger Chef**

1998

World Yacht, INC., New York, NY

**Prep Cook and Banquet Server**

1996 - 1997

Stolt Parcel Tankers, INC., Greenwich, CT

**Intern, Junior Executive Training Program**

1995

Mr. & Mrs. Parker, Skövde, Sweden

**Au-Pair, Cook**

1994

McDonald's, Greenwich, CT

**Cashier, Food Preparation**

1994

**CERTIFICATIONS**

ServSafe Certification

Massachusetts Allergy Certification

Dale Carnegie Training Certification

PCI-DSS Compliance Certification